

KABANNAS

Group Terms and Conditions

House Rules:

The lead guest will be the primary point of contact for the property and will be responsible for the group's actions during their stay.

Kabannas management will work with the group leader on site to agree fines if damages occur. The leader shall pay Kabannas the fine amount in order to remedy any such damage.

All group leaders over the age of 18 must provide a valid government issued ID upon arrival. (Passport, Drivers License, ID Card)

Due to our bar license, guests cannot bring their own alcohol onto the premises. If you are found entering Kabannas with alcohol, all alcohol will be confiscated until you leave the building at checkout. Alcohol is available in the bar and can be consumed there and in the surrounding designated areas only.

Smoking and vaping inside the building is against the law. Any guest found smoking in the building will be fined £200.00.

Any guest found using drugs in the building will be fined £200.00 and asked to leave the premises immediately; no refund will be offered.

Subject to local statute, Kabannas will not be liable for any loss, damage or damage to the property of guests in the group or any such person as may so occupy except within the constraints of the Hotel Proprietors Act 1956. Any loss or damage to the property must be reported to the Manager on Duty at the time of discovery and reported to the Police within 24 hours.

Payment Terms:

We will send you a secure payment link or an invoice for a 20% deposit, which is required to secure your booking. Failure to pay the deposit will result in automatic cancellation of the booking. Please note that deposits are non-refundable and non-transferable.

All payments must be made by card or bank transfer to our designated account and in the currency of the country in which the Hotel is situated. You are responsible to pay all the bank charges associated with such payments.

Bank transfers will be accepted up to 28 days before arrival, if you are late paying your balance or add extra beds less than 28 days before the arrival date, we will request payment by card. Any extra charges must be paid either as they are incurred or at the time of balance payment.

Final payment must be made at least 28 days prior to arrival.

Cancellation Terms:

All cancellations must be communicated in writing, the date of cancellation will be considered the date of receipt of this notification.

The following cancellation conditions apply:

Free of charge up to 90 days before arrival. (deposit is non-refundable)

89 - 60 days before arrival, 30% of the total booking value is chargeable and owed.

59 - 29 days before arrival, 50% of the total booking value is chargeable and owed.

28 days or less before arrival, 100% of total booking value is chargeable and owed.

This also applies in the event of partial cancellation.

Partial Cancellation:

- Reduction in the number of beds in the agreement is allowed without penalty up to 90 days before arrival, provided the total reduction does not exceed 20% of the original booking.
- Cancellations beyond this allowance will incur a fee based on the schedule below.

1.3 Cancellation Fee Schedule (Entire or Partial Cancellation in excess of 20% of the original value):

- 89 to 29 days before check-in: 50% of the total booking value is chargeable.
- Less than 28 days before check-in: the remaining 80% of the total booking value is chargeable.

In the case of a no-show, 100% of the booking amount will be charged. If the cancellation is a result of unforeseen circumstances beyond the control of either party (e.g., natural disasters, pandemics, government restrictions), a more lenient cancellation might be considered, subject to evidence and the discretion of the management.